

# 23 BEST Cloud Backup Questions to Ask Your Vendor

1. Exchange how much data and version?
2. Data bases? How much data?
3. How is Active Directory backed up?
4. What is the raw volume of backup?
5. Have you done a file clean-up effort to reduce amount of data being backed up?
6. Have you done an AD health and cleanup effort to ensure health and directory structure?
7. Do you want auto-restore (VMs in the Cloud) for faster recovery?
8. Do you want local restore capability?
9. Do they have a local server for local controller?
10. What are you doing about backing up laptops and mobile devices and are you happy or unhappy with the approach?
11. How many GB/ TB of data will be backed up?
12. What server side applications are installed (e.g. BES, Exchange, SQL, Oracle, etc.)
13. How much do you expect this number to grow in the future?
14. How many servers are being backed up?
15. What are the Operating Systems on the servers?
16. How many AD users are there?
17. How long should backups be stored?
18. At what intervals should backups be stored?
19. What types of files are being backed up?
20. What is your expectation time for recovery?
21. Do you currently have a local copy and would you like to have a local copy?
22. Do you have remote users, like sales guys that aren't regularly saving docs to the network? If so, would you like them to be backed up?
23. In the event of server failure or site failure, what is your recovery process? Would you like to have virtual cloud option?